

## Email setup when using Bell or Airnet

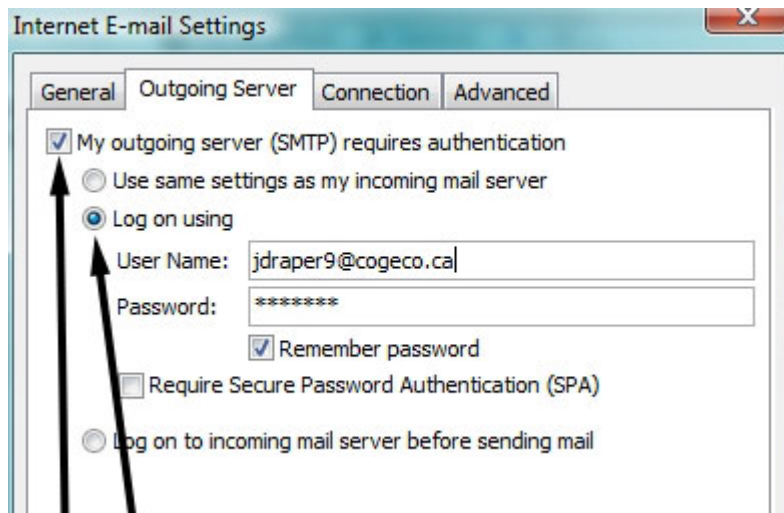
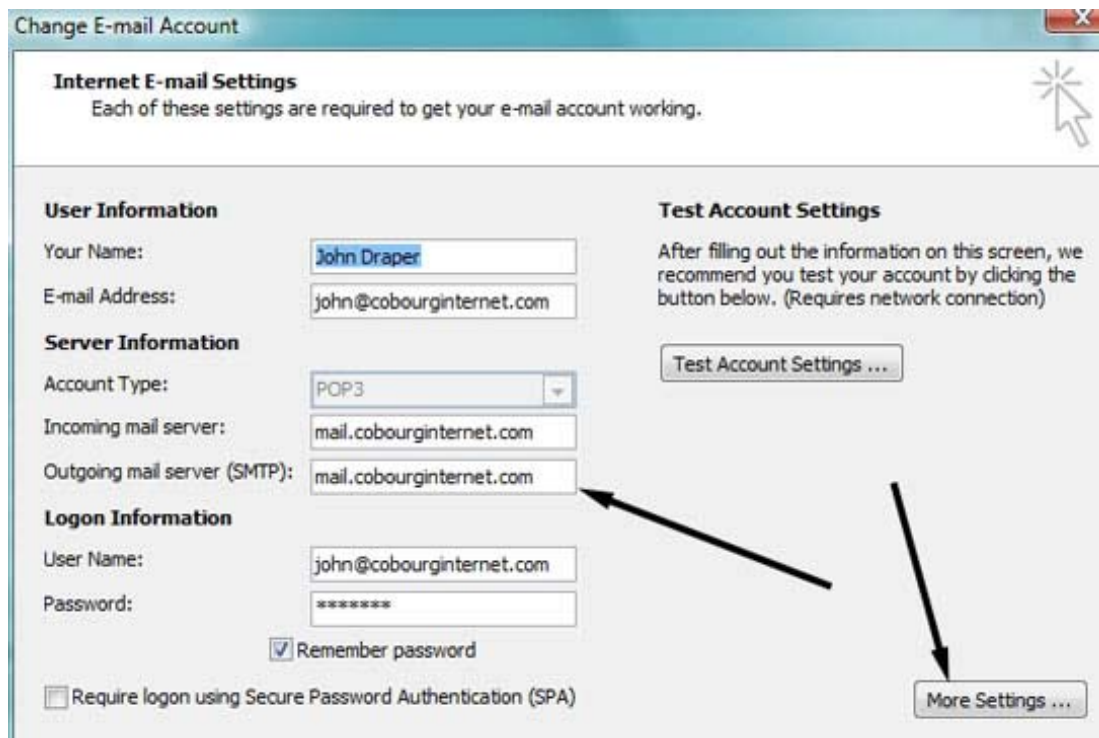
Some Internet Service Providers (ISPs) – for example Bell, Sympatico and Airnet – insist that any emails sent by their customers are validated. That is, they can prove they are entitled to be sending email and will be subject to the rules on sending that are set by them. To do this, they insist that any emails **sent** go out using their email server. This includes emails that are on a different account e.g. cobourginternet.com. If you can receive OK but you have a problem sending then it's most likely that you are having this problem.

If you use one of these ISPs, then your email will need to be set up differently for sending.

### Email setup for Bell, Airnet and Sympatico users (and maybe others)

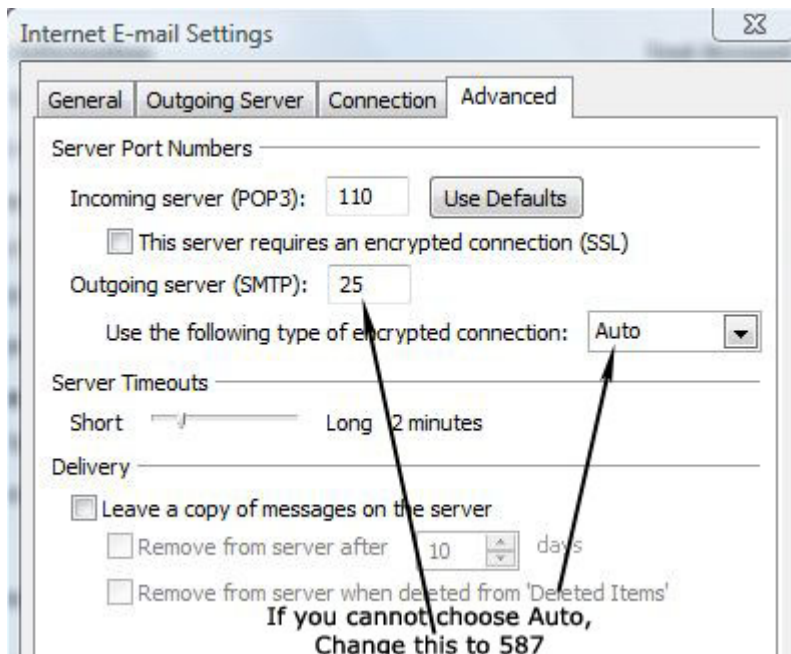
Setup your email for receive as described elsewhere but for sending, use the setup provided by your ISP. Below is how my email is set up in Outlook. The arrows point to the locations where you will need to make changes.

In the Outgoing mail server (SMTP) box, enter the setting provided by your ISP **for sending**.



Then click "More settings" and go to the Outgoing Server tab. Check My outgoing server SMTP requires authentication, select "logon using" and add the info from your ISP into user name and password.

Then go into the advanced tab. For Outlook 2007, under “Use the following type of encrypted connection” choose “Auto”. Outlook 2003 does not provide that option. Instead, under **Outgoing server**, check “this server requires an encrypted connection” and then (not before), change the port number to 587 (from 25 or 26). Leave the Incoming server alone.



What happens now is that all your email will be sent via the email server provided by your ISP. Receive email will come from the other account (e.g. your domain's email).