



April 2009 Newsletter #15

Client Information page

To see all previous newsletters plus articles referenced, go to this page.

www.cobourginternet.com/webnewsletters.htm This page can also be accessed from the Cobourg Internet web site from the main menu.

Anti-spam upgrade

All customers of Cobourg Internet who use email on their site (including forwarding) are now protected from Viruses and Spam with Mail Scanner. No configuration is necessary and there is no charge for this service. Although box-trapper is still available, it is not recommended in most cases.

MailScanner will delete all emails that contain viruses or are 99.9% likely to be Spam. If an email MIGHT be spam, it is labelled as such by including {Spam?} in the subject line. You can then decide if it is or not and delete it. It is recommended that you set up a filter in your mail box to collect all these together - instructions are given online for Outlook and Outlook Express. Other programs such as Vista's Windows Mail can be configured in a similar fashion.

It will also bar dangerous attachments - if someone wants to send you one of these files (e.g. .exe - more details below) - ask them to zip it first.

If you want to change any of the settings, you can go into CPanel and do so - however, it is recommended that you leave them as they are. Note in particular, that there is usually no need to whitelist or blacklist anyone unless you are sure that it is required.

Full details are on this new page here: www.cobourginternet.com/mailscanner.htm

Mailing Lists

If you send large emails to lots of people - you should really use a special emailing program like PHPList. Not only is there a limit on the quantity of emails (500 per hour) but pushing your luck by sending lots of large emails can clog the system. [Lots means 20-30 or more, large means 100K or more]. It may be OK but then again it might not. Computers sometimes do make errors and this is asking a lot! It's "a lot" because it's all at once, not because it's all that hard to do. If you send one email to 200 people, that's 200 emails being sent all at the same time. If pushed, like people, computers can make errors so that emails end up not going out. So do yourself (and me) a favour, if you do this, use PHPList. It spreads the emails out, limits email size and has other features that you and your customers will like. I have written a 5 page document - All you need to know about PHPList (Actually it's called "Using PHPList& quot;). You only need to read the first page to see what it can do for you and I recommend you do that. Download a copy here:

www.cobourginternet.com/webnewsletters.htm (Key articles, Using PHPList). As an example of what it can do, this newsletter uses PHPList. What's the catch? There's a bit of a learning curve - but getting me to help is not hard and it won't take much of my time (translation - "low cos t").

Email setup for ISPs using anti-relaying

Some Internet Service Providers (ISPs) - for example Sympatico and Airnet - insist that any emails sent by their customers are validated. That is, they can prove they are entitled to be sending email and will be subject to the rules on sending that are set by them. To do this, they insist that any emails sent go out using their

email server. If you can receive OK but you have a problem sending then it's most likely that you are having this problem.

If you use one of these ISPs, then your email will need to be set up differently for sending.

For more detail, see this link: [www.cobourginternet.com/images/downloads/newsletters/Anti-relaying mail set up.pdf](http://www.cobourginternet.com/images/downloads/newsletters/Anti-relaying%20mail%20set%20up.pdf)

John Draper