



May 2009 Newsletter #16

Time to take another break

I have a rule that I don't stay away from my home/office more than about a week. But this year there will be 3 such occasions - the next one will be from May 2 through to May 12. I will be in Victoria BC for most of the time and I will have my trusty laptop for emails and anything urgent. This newsletter is a little early so you get advance notice of this. Month end invoices will also be early by about a day. Anything on April 30 will show up on the next month's task list.

New anti-spam system working well!

It's working well for me and I hope it is for everyone else. Remember, bad spam and emails with viruses are deleted. In between ones are labeled {Spam?} or {Disarmed}. The second label means that html tags that are considered dangerous have been disabled - you'll still see the message, but (e.g.) it may stop you sending your bank info!

Client Information page

To see all previous newsletters plus articles referenced, go to this page.

www.cobourginternet.com/webnewsletters.htm This page can also be accessed from the Cobourg Internet web site from the main menu. **New** - there is a new page which links to all the support information which was previously on the webnewsletters page.

www.cobourginternet.com/support.htm

Out of Office Replies

If you are away from your office and want to tell anyone emailing you that you'll reply when you get back, you can do this from CPanel. Full details on how to do that are here: [Creating an Out of Office Reply](#). Or go to www.cobourginternet.com/support.htm and click on the link to *Out of Office Responder*

Password protected pages.

Sometimes you might want to have information online that only certain people should see. This can be done with a directory that requires a user name and password to access. Very easy to set up. You can do it yourself in *Cpanel*. Go to *Security* and choose *Password Protect Directories*, click *Go*, click the directory you want to make private, give it a name (e.g. For Members only), save, enter a user name and password, click *add/modify authorized user* and you are done. But see next item for more on this.

IP address

Every computer on the Internet has an Internet Protocol address (IP Address). It generally looks like this: 123.456.123.123 You can find your own address by going to this web site: www.ip-adress.com/ You might find this useful in a couple of situations:

1. If you are looking at traffic statistics in Awstats in CPanel, you can see which visitors were in fact you!
2. If you have a password protected directory and you used the wrong user name and password too many times (more than 4 or 5), you will get locked out - maybe permanently. This means you won't be able to visit your site nor any others on CobourgHost - you have been declared to be a hacker!! If this happens to you, find out your IP address and email me - I will undo the ban.

Note that the IP address does not always stay the same. For example, if you re-boot your modem, you MAY be assigned a different one. But if you have a business account, you probably have a static IP - which means it does not change. You need it to be static if you have your own server.

John Draper