

Cobourg Internet

Newsletter to Customers

April 2010 Newsletter #27

Price Reduction

Effective April 1st, domains with a .ca or .org suffix will be \$20 per year - down from \$25 per year. This is because my costs have come down for these and because I want to remain competitive.

How to access Web mail

1. Login directly to web mail by entering the following URL: `www.<your domain>:2095` e.g. `www.cobourginternet.com:2095`
2. You will get a screen asking for user name and password. In this case, the user name is the full email address and the password is the email password for that address. If you don't have this, contact me.

The next screen offers several choices - I normally use Squirrel mail - but they all work.

Note that when you delete mail it goes into "trash" which is a recycle bin. Or if you do not delete, it will be available when you login to your email using Outlook (or other email client). The content of your online mail box including trash and "sent mail" adds to your total quota which is 250MB for most people.

Mail Quota.

For most people, a quota of 250MB is sufficient. But if you set your Outlook to leave mail on the server for a period, then that saved email is also part of your quota and some people come close to using it all. Setting quotas helps you manage the total disk usage - the standard plan has a total of 1GB and the Prime (or Business) plan has 5GB. If you have only one email account, it could be set to almost 1GB since your site typically takes up less than 20MB. But if you have multiple accounts, and they are all set to the default 250MB, then IF they all get full there is a danger of running out of disk space and you will get error messages and some people may not be able to receive emails. For example, if you have 20 email accounts on the Prime plan, and they all get full, they will occupy 5GB and there's no room for the site! But since the site was there first, it won't go off air; instead someone will not be able to receive email.

Videos

Videos can be in several formats but by far the most common on the web now is the Adobe Flash video format (flv) since that is used by You-Tube. However, you might start in some other format (e.g. wmv, mpeg4, mov,avi) but these would be best converted to flv - which I can probably do for you.

Then to actually display, there are 2 basic ways:

1. Directly
2. Via You-Tube

Directly means that you have the video on your site and when someone watches it, it comes from your site and uses some of your bandwidth. If a lot of people watch it, you might have to upgrade your hosting plan to cope with it.

Via You-Tube means that you first upload to a You-Tube account, then this video is embedded in your page. So the video file actually comes from You-Tube. The reason you might NOT want to use this method is that these

videos would be public and accessible separately - people may not even come to your site.

John Draper

Note. To see this email (and others) formatted properly, you should ensure your email program is set to HTML and not plain text formatting.